### Whitegate Refinery
#### Terminal spec sheet

**Address:** Whitegate  
Midleton  
Ireland

**Hours of operation:**  
24/7, 365 days a year  
(Closed from 02:30 to 03:30 hrs)

**Phone:** 00353 21 4622254

Call our Customer Support Team at **1 866 865 8800** or email us at **IOCCustomerSupport@irvingoil.com**

<table>
<thead>
<tr>
<th>Loading</th>
<th>Bay 1</th>
<th>Bay 2</th>
<th>Bay 3</th>
<th>Bay 4</th>
<th>Bay 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ultra Low Sulfur Diesel</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Euro E. Blend</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Kerosene</td>
<td></td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Marine Gas Oil</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Sulphur-free Gas Oil</td>
<td></td>
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<td></td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>
**Driver induction training**

To ensure all lifts are made easily and safely, we offer training for drivers. Here are the steps to take to attend our training:

**STEP 1 – Complete our compliance checklist**
Please ensure you have the following documents before your orientation training. Each of these documents must be with you during every visit to our terminal.

- **Carrier requirements:**
  - Terminal access agreement
  - Insurance certification

- **Trailer requirements:**
  - Safe loading pass certification
  - ADR certification

- **Driver requirements:**
  - Valid driving license
  - Valid Hazchem certification

**STEP 2 – Schedule an appointment**
To schedule your driver induction training, please call 00353 21 4622254. Drivers must call no later than the previous Friday to register.

Induction training takes place on Tuesday mornings at 11:00 hrs and must be pre-booked.

**STEP 3 – Attend the training**
- The driver induction training takes about one hour.
  - Training includes an induction video review of standards and procedures, site orientation and compliance checks.
  - Drivers must complete supervised loads with experienced drivers.
  - Loading between 07:00 and 15:30 hrs Monday to Friday (normal Roadloading office hours).
  - Driver pass out is completed by Roadloading staff.
  - Card agreement form between driver, carrier and Irving Oil is completed.
  - Access card is issued to driver.

If you have any questions, please contact our Customer Support Team at 1 866 865 8800 or by email at IOCCustomerSupport@irvingoil.com.

Thanks for your business, and we look forward to serving you.